

Ticketing Terms and Conditions

Moreton Bay Region Industry & Tourism Events

Before proceeding with your purchase, please read these Terms and Conditions. Please do not purchase tickets if you do not agree with the Terms and Conditions.

“Event” in these Terms and Conditions refers to any ticketed event whereby Moreton Bay Region Industry & Tourism (MBRIT) are the organiser/host. Please note, these events may be held in conjunction with other businesses and hosted in public spaces or registered places of business.

Tickets are non-refundable.

1. Tickets are only valid if purchased through Oztix/Localix/Moreton Bay Tickets or via contacting MBRIT directly, and are only valid for the day and time specified on the ticket.
2. All ticket prices are quoted in Australian Dollars and are excluding GST. A transaction/booking fee may apply to your ticket purchase and you will be notified of the applicable fee prior to purchase.
3. General admission tickets are purchased individually, therefore, the purchase of 1 general admission ticket only permits one person to attend the event and the concluding any concluding post event functions (where applicable).
4. Where a table sponsorship (table of 10) tickets purchase, this permits 10 persons to attend the event and any concluding post event functions (where applicable).
5. Should ticket holders have specific dietary requirements, these will need to be advised upon purchase of the tickets. Please note, dietary requirements cannot be amended or added any later than 7 business days prior to ANY event. Please email ticketing@mbrit.com.au should you need to change or update these details after purchase.
6. You understand that attendance to any event may carry certain dangers, including the risk of injury and damage to you or your property, and that by attending the event you accept these risks. This includes damages or loss caused by the acts of omissions of other ticketholders, visitors, guests, employees, contractors, volunteers, and staff.
7. To the extent permitted by law, MBRIT and its partners will not be liable for any loss, damage, injury, delays, additional expense, or inconvenience arising as a result of your attendance or non-attendance at the event.
8. It is a condition of purchase that the buyer consents to the Organiser (MBRIT) retaining personal information as required by the Privacy Amendment (Enhancing Privacy Protection) Act 2012 (Cth). The Organiser will only hold your information for archive purposes and contacting you in relation to ticketing matters, event information, and contact tracing, should it be required. The Organiser will not trade, sell, or otherwise dispose of your personal information, unless otherwise agreed to by the ticket purchaser during the checkout process.
9. Do not share your ticket with anyone else or you may be denied entry. Organiser reserves the right to deny admission to the bearer of any ticket that appears to have been tampered with.
10. All animals are prohibited, with the exception of service or assistance guide dogs.
11. Banned items include alcohol and weapons.
12. It is a condition of entry that security may at times check bags to ensure no banned items are brought into the event.
13. Protest paraphernalia and banners are not permitted at the event. The Organiser reserves the right to remove any person in possession of or displaying these items.

14. Where events are hosted at a registered venue, compliance with the venue's conditions of entry is required, in this instance. For further information on this code, please visit the particular venue's website and familiarise yourself with their terms and conditions, in this instance, those pertaining to entry.
15. All ticket holders consent to any official filming, photography and/or sound recording whilst attending the event and understand that this footage may be used for future promotional purposes.
16. Possession, sale, or use of illegal drugs or illicit substances is strictly prohibited. Any persons found in possession of these substances will be removed from the site and subject to police action.
17. The Event Organiser reserves the right to refuse admission to a ticket holder, or remove a ticket holder from the site, if they are affected by alcohol or drugs; act in contravention of any of these Terms and Conditions; engages in any activity deemed dangerous; or acts in a threatening or inappropriate manner. No refunds or compensation will be made should the ticket holder need to be removed or refused entry from the event site unless outlined in clause 22.
18. If the event is cancelled, MBRIT will attempt to notify ticket holders of the cancellation, however, MBRIT does not guarantee that ticket holders will be informed of such cancellation prior to the event.
19. Tickets may not, without prior consent of the Organiser, be resold at a premium or used for advertising, promotion, or other commercial purposes (including competitions and trade promotions) or to enhance demand for other goods or services. If a ticket is sold or used in breach of this condition, the bearer of the ticket will be refused admission and the Organiser may take further legal action against any parties that have breached this condition.
20. If the ticket holders' details change (i.e. postal address, key contact phone number), these must be communicated to Event Organisers prior to the Event date.
21. All persons under the age of 18 must be accompanied by an adult whilst at the attending an event.
22. If the ticket holder has opt-in for marketing promotions, you agree that your data including (but not limited to) full name, postcode, and email address will be stored only for the purposes of marketing-related promotion. You can opt-out or unsubscribe from promotions at any time.
23. Additionally to clause 27, if you have opt-in for marketing promotions, you consent to the Event Organiser sharing your data to our event partners, as well as third-party partners and event sponsors. These parties will not share your data and will store and use your information for marketing purposes. You can opt-out or unsubscribe from promotions at any time.
24. If you received your tickets as a prize or gift or otherwise of no cost, all these Terms and Conditions apply to use of the ticket/s and attendance to the event.